



LIMITED WARRANTY

Kraus® warrants the Product shown below will be free from manufacturing defects and will not breakdown or deteriorate under normal use, provided that the Product was properly applied within its applicable shelf life and in accordance with Kraus' written guidelines, Product Data Sheets and Specifications found at krausflooring.com

Product	Description of Use	Warranty Period
Kraus® KPA-51 Luxury Vinyl Tile & Plank Adhesive	Direct-Bond Installation	15-Year
	Double-Bond Installation	7-Year

*MVER – Moisture Vapor Emissions Rate per ASTM F1869; RH – Relative Humidity per AFTM F2170; for use over newly poured slabs on- or below- grade with an effective barrier system.

EXCLUSIVE REMEDIES: If a flooring installation fails as a direct result of a manufacturing defect of this Product, Kraus will pay the reasonable costs for materials and, when installed by a professional installer, Kraus will pay reasonable labor for the repair or replacement of the defective area, as determined Kraus' sole discretion. The Product is warranted provided the initial flooring installation was installed in accordance with Product instructions, the flooring manufacturer's instructions and industry standards. The determination of whether the Product is suitable for its intended use is solely the responsibility of the user of the Product.

Kraus reserves the right to be provided samples of the flooring, adhesive and surface preparation material and reserves the right to inspect any floor covering installation that is alleged to be defective prior to authorizing any claim. Any claim repaired or replaced without written authorization from Kraus will void the warranty. Kraus is not responsible for determining the compatibility between the Product, flooring and subfloor beyond what is stated in Kraus' written literature.

EXCLUSIONS AND DISCLAIMER OF WARRANTIES: This warranty excludes, but is not limited to, improper workmanship, improper storage, defective products other than Kraus, products not sold as first quality, substrate irregularities or contamination, excessive moisture/alkalis, improper maintenance, damage or other harm that is not the result of the acts or omissions of Kraus. To qualify for the warranty, the batch number of the adhesive and purchase receipt must be supplied to Kraus. This warranty is non-transferrable and is the only remedy offered. Kraus assumes no responsibility for loss of use or any incidental or consequential damages.

THERE ARE NO IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

WARRANTY CLAIM PROCEDURES: To qualify for the remedies described above, before the expiration of the warranty period shown, Kraus must be notified in writing and be provided with proof of purchase for the Product alleged to be defective. This limited warranty becomes null and void if the customer does not provide Kraus written notice within thirty (30) days of the discovery of any alleged deficiency.

SUBMIT CLAIMS TO:

Kraus Flooring
Attn: Technical Services Department
65 Northfield Drive West Waterloo,
ON N2L 0A8

*Effective May 2022
Supersedes all previous warranties*