

## CLEANING & CARE

Congratulations on choosing your new moisture resistant laminate floor. This floor is made from wood and is virtually maintenance free. For routine care, just sweep, vacuum (use hard floor setting and no beater bar) and damp mop to keep your floor clean. If stubborn spots still remain, use a laminate floor cleaner.

### General Do's and Don'ts

- Do damp mop by applying cleaning solution or water to the mop/cleaning cloth and not directly to the floor.
- Do use entry doormats at each entrance to your home to prevent dirt, sand, grit and other substances from being tracked onto the floor.
- Do use wide-bearing, non-staining floor protectors such as felt protectors, for chair legs and table legs.
- Do use protective mats under rolling chairs and keep furniture casters clean.
- Do not leave any amount of liquid (water, juice, soft drink, alcohol, etc.) on the floor for more than the time necessary to clean the spill. Immediately wipe up wet areas.
- Do not use any cleaning agents containing wax, oil or polish. Left over residue from these agents can leave a dull film on the floor.
- Do not apply cleaning solution or water directly to the floor; apply to the mop/cleaning cloth.
- Do not use abrasives, such as steel wool or scouring powder, as these could scratch the floor.
- Do not use a steam cleaner.
- Do not slide or roll heavy furniture or metal items across the floor.

### Specific Cleaning Solutions

- Juice, wine, grease, chocolate: dampen a rag with water and a laminate floor cleaner and spot clean.
- Cigarette burns, asphalt, shoe polish, paint, ink, crayon, dried foods, nail polish: dampen a rag with rubbing alcohol or nail polish remover and spot clean.
- Candle wax, chewing gum: allow to harden and gently scrape with a plastic scraper. mopping, waxes, or similar cleaning and care methods.
- We will not review claims unless you purchased the floor from an authorized retailer in the original packaging.

**REMEMBER, this floor is made from real wood, not plastic. Using too much water or any other liquid cleaning solution could result in the planks swelling, creating permanent damage to your floor. This would NOT be covered by Manufacturer's warranty.**